



Tallatoona CAP Community Needs Assessment Survey

Thank you very much for looking at this survey. As a person who receives services from Tallatoona CAP organizations, your opinion is very valuable. No one knows these programs better than the people who participate in them. By completing this survey you will be helping us find where there might be problems with some of our services and areas where we might be able to improve our services and our efforts to fight poverty in the community.

Tallatoona CAP has contracted with Kennesaw State University to conduct this survey and use the results as part of a larger assessment. We are also very interested in learning if there are services not being offered that you think would be helpful.

Before you begin, please read this introduction and answer the first two questions at the bottom of this page. You do not have to complete the survey if you do not want to. Your ability to come here for services **WILL NOT** change if you do not take the survey. Also, nothing will change if you take the survey. It is completely up to you.

Please rest assured all information we gather from this survey is strictly confidential. We will not ask for your name or any information that might identify you in this survey. The data we gather will only be used to make these programs better.

If you have any questions about this survey, please feel free to contact Paul Vaughn at Kennesaw State University – (470) 578-6464.

You must be at least 18 years old to complete the survey.

Before continuing, please choose ONE response for EACH of these 2 statements...

1. I am 18 years of age or older.
 I am not 18 or older - PLEASE DO NOT COMPLETE THIS SURVEY

I understand that completing this survey is my choice and that my name will at no point be associated with any information I provide.

2. I agree to continue and participate in the survey. - PLEASE TURN THE PAGE AND CONTINUE WITH THE SURVEY
 I do not wish to participate in this survey

Research at Kennesaw State University that involves human participants is carried out under the oversight of an Institutional Review Board. Questions or problems regarding these activities should be addressed to the Institutional Review Board, Kennesaw State University, 585 Cobb Ave., #0111, Kennesaw, GA 30144-5591, (470) 578-6407.

If you have any questions regarding this study, please reference Study #20-021: Tallatoona Community Action Partnership Community Needs Survey - CLIENTS (Tallatoona Community Action Partnership)

1. How did you find out about Tallatoona CAP services? (choose all that apply)

- Community Resource Referral
- Tallatoona promotional materials (flyer, signage, etc.)
- Internet search
- Friend
- Tallatoona website
- Newspaper
- Other (specify) _____

2. How easy was it to get information about Tallatoona CAP services?

- Very easy Easy Difficult Very difficult Don't know

3. Drawing on your experience as a customer of Tallatoona CAP, share your level of agreement with the following statements.

Tallatoona CAP and their staff...	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Don't know
helped me to acquire useful skills or knowledge.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
improved my living situation.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
are knowledgeable about their programs.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
provide high quality services.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
helped me save money.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
understand the challenges of its clients like me.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
are responsive in times of an emergency.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
made a difference in my life.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
treated me with compassion.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
made me feel included in my community.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

4. Overall, how satisfied are you with the services you have received?

- Very satisfied Satisfied Neither satisfied nor dissatisfied Dissatisfied Very dissatisfied

5. Which of the following programs have you used? (choose all that apply)

- Head Start
- Early Head Start
- LIHEAP (heating or cooling assistance)
- Self-Sufficiency Services (Assistance with Education, Job Training, Employment, Budgeting, etc.)
- Non-LIHEAP Family Supportive Services (Assistance such as rent, utility, etc.)
- Weatherization (Energy Housing Assistance)
- Other (specify) _____



6. Please tell us whether you need any of the following services.

	Not a need	Somewhat of a need	Extensive need	Not applicable
Budgeting Skills Training	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Healthcare Resources	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Expanded GED/Literacy Programs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Mental Health Resources	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Higher Education Opportunities (College, Trade School)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Employment Opportunities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Nutritional/Food Assistance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Housing Assistance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Job Skills Training	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Utility Assistance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Mortgage/Rent Assistance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Transportation Assistance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality Child Care or Early Head Start	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Parenting Education Meetings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Weatherization (home improvement such as air sealing, insulation, etc. to reduce energy/utility bills)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other (specify below)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="text"/>				

7. In which county do you live?

- Bartow
- Cobb
- Douglas
- Floyd
- Gordon
- Haralson
- Paulding
- Polk
- Other (specify)

8. What is your gender?

- Male
- Female

9. In which of the following age groups do you belong?

- 18-25 26-34 35-54 55-64 65 or over

10. What is your race or ethnic background?

- African-American/Black Asian/Pacific Islander Hispanic/Latino
 Caucasian/White Native American/American Indian Multi-racial

11. What is your current employment status?

- Full-time employee
 Part-time employed
 Unemployed/Not looking for work *(Please continue with question #13)*
 Unemployed/Looking for work *(Please continue with question #13)*
 Unemployed/Disabled *(Please continue with question #13)*
 Retired *(Please continue with question #13)*
 Other (specify) _____

12. In what industry do you work?

- Agriculture Healthcare
 Automotive Management (Business)
 Childcare Manufacturing/Construction
 Clerical Services Military
 Computer Technology Professional Services (Legal, Medical, etc.)
 Education Public Sector/Government or Non-profit
 Food Service Other (specify) _____

13. What did you like about working with Tallatoona CAP?

14. Is there anything Tallatoona could do to make your experience better?

15. Are there programs or services that you would like to see Tallatoona offer in the future?

*Those are all of our questions. Thank you very much the completing this survey.
Please return the survey to where you picked it up.*