

Tallatoona Community Action Partnership LIHEAP CARES Cooling Assistance

Beginning August 3, 2020, Tallatoona will begin accepting appointments for the LIHEAP CARES Cooling Assistance Program for the General Public. All households that did not receive LIHEAP CARES Cooling during the month of July 2020 are eligible to apply for assistance with their electric bill. Households (including those previously assisted during the months of November 2019 - June 2020) are eligible to schedule an appointment.

SCHEDULE ONLINE: WWW.TALLATOONACAP.ORG

SCHEDULE BY PHONE: 770-817-4666, Option 2 or 770-773-7730, Option 2 (toll free for 706 area codes)

Please continue to pay on your bill and/or make a payment arrangement with your utility company. An appointment for cooling assistance does not guarantee processing or payment. Approvals and payments are made when and if funds are received.

IMPORTANT NOTICE: Due to health and safety concerns related to COVID-19, all Tallatoona offices are closed to the public. Appointments will be completed remotely by telephone. All required documents will be accepted via fax, mail, or quick drop off (if available) at local county offices.

Please have the following documents available for the appointment by telephone:

Applicants must qualify based on Federal Poverty Guidelines

Household Size	Total <u>Gross</u> Annual/Yearly Household Income
1	\$0 – 23,776
2	\$0 – 31,092
3	\$0 – 38,408
4	\$0 – 45,724
5	\$0 – 53,040
6	\$0 – 60,356
7	\$0 - 61,727
8	\$0 – 63,099
9	\$0 – 64,471
10	\$0 – 65,843
11	\$0 – 67,214
12	\$0 – 68,586

- *Driver's license or state issued photo ID of the applicant and all household members 60 years of age and older
- ***Original** social security cards for **EVERYONE** living in the home
- *Proof of citizenship or immigration status; documents such as driver's license, US military ID, US passport or card, state issued photo ID, US permanent resident card, alien registration card, employment authorization document, certificate of citizenship are all acceptable documents as proof of citizenship
- *Most current **electric** bill (bill **MUST** be dated within 30 days)
- *If your home is heated with natural gas, kerosene, propane, or wood you **MUST have both your electric bill and heating bill available for the appointment**
- *Proof of income for the last 30 days for **everyone** 18 years or older living in the home; income includes, but is not limited to, alimony, child support, disability, pension, rental income, retirement, social security, unemployment, wages from work, wages from self-employment, and worker's compensation
- *If there is someone 18 or older living in the home who has zero income, they **MUST** be available for the appointment



*Tallatoona **CANNOT** obtain the information above for you at the appointment; please be prepared with this information or your appointment will be rescheduled*

Funding provided Under the Coronavirus Aid, Relief, and Economic Security (CARES) Act signed into law on March 27, 2020.