

Tallatoona Community Action Partnership

LIHWAP Water Assistance

Beginning November 1, 2021 at 8:30am, Tallatoona will begin accepting appointments for the Low Income Home Water Assistance Program (LIHWAP). During the months of November and December, **ONLY** households with disconnected service or a past due account balance may schedule an appointment.

Beginning January 3, 2022 at 8:30am and for the month of January, Tallatoona will accept appointments for the following households:

- Households with disconnected service or a past due account balance
- Senior Households 60 years of age (all household members must be 60 years of age or older excluding minor children)
- Households with children 5 years of age and under

Beginning February 1, 2022 at 8:30am, the General Public (all other household types) may begin scheduling appointments.

FOR AN APPOINTMENT PLEASE CALL:

770-817-4666, Option 2 or 770-773-7730, Option 2 (toll free for 706 area codes)

IMPORTANT NOTICE: Due to health and safety concerns related to COVID-19, all Tallatoona offices are closed to the public. Appointments will be completed remotely by telephone. All required documents will be accepted via fax, mail, or quick drop off at the local county offices.

Please continue to pay on your bill and/or make a payment arrangement with your water company. an appointment for water assistance does not guarantee processing or payment. Approvals and payments are made when and if funds are received.

Please have the following documents available for the appointment by telephone:

- *Driver's license or state issued photo ID of the applicant and all household members 60 years of age and older
- ***Original** social security cards for **EVERYONE** living in the home
- *Proof of citizenship or immigration status; documents such as driver's license, US military ID, US passport or card, state issued photo ID, US permanent resident card, alien registration card, employment authorization document, certificate of citizenship are all acceptable documents as proof of citizenship
- *Most current **water** bill (bill **MUST** be dated within 30 days of appointment date)
- *Proof of income for the last 30 days for **everyone** 18 years or older living in the home; income includes, but is not limited to, alimony, child support, disability, pension, rental income, retirement, social security, unemployment, wages from work, wages from self-employment, and worker's compensation
- *If there is someone 18 or older living in the home who has zero income, they **MUST** be available for the appointment

Tallatoona CANNOT obtain the information above for you at the appointment; please be prepared with this information or your appointment will be rescheduled

Household Size	Total <u>Gross</u> Annual/Yearly Household Income
1	\$0 – 26,474
2	\$0 – 34,619
3	\$0 – 42,765
4	\$0 – 50,911
5	\$0 – 59,057
6	\$0 – 67,203
7	\$0 - 68,730
8	\$0 – 70,257
9	\$0 – 71,785
10	\$0 – 73,312
11	\$0 – 74,839
12	\$0 – 76,367



Tallatoona Services Bartow, Cobb, Douglas, Floyd, Gordon, Haralson, Paulding, and Polk Counties